

Use Scandisk to check your disk for errors

Problem

When you run Scandisk in Windows, it can sometimes re-start repeatedly, then stop. The reason for this is that Scandisk needs complete control of the hard disk, and if Windows is running other tasks while Scandisk is running, Scandisk detects that something on the disk has changed, and re-starts.

The simplest solution is to run Scandisk from DOS, without having Windows loaded.

Applies To

Microsoft Windows 98

Solution

1. Restart your computer. As the operating system begins to load, press the function key *F8*.
2. A list of options appears. Choose *5. Command prompt only*.
3. The computer will start and display a *C:\>* prompt.
4. Type *scandisk /autofix /surface* and press the *Enter* key.
5. The Scandisk program will now check your disk for errors and correct them. When it is complete, exit from Scandisk.
6. Turn your computer off and re-start it.

Key Words

windows 98
scandisk