

Installing a modem in Windows 98

Applies to

Windows 95, Windows 98

Installation

1. Before physically installing the modem, make sure it does not exist in the computer's system. Click on *Start | Settings | Control Panel | System | Device Manager*. Then check *Modems* and *Ports*.
2. Fit the modem in the computer.
3. Switch on, and Windows should detect the new hardware. If you have a driver disk for the modem (or drivers on the Windows CD) this is your chance to install them.
4. After installation, check that there is no conflict. To do this click on *Start | Settings | Control Panel | System | Device Manager*. Make sure that there are no yellow exclamation marks displayed.
5. Check the modem is functioning. Go to *Start | Settings | Control Panel | Modems | Diagnostics | More Info...*
6. Check that the dial-up adapter is included under Network. Go to *Start | Settings | Control Panel | Network | Add | Adapter | Add*, then choose *Microsoft* and *Dial up adapter*.
7. Check that you have installed the necessary protocol, probably TCP/IP to communicate with your Internet Service Provider. Go to *Start | Settings | Control Panel | Network | Add*. Click on *Protocol*. Click on *Add*, and add *Microsoft*, then *TCP/IP*.
8. Use Dial Up networking to check your connection. Click on *Start | Programs | Accessories | Dial Up Networking* (Windows 95) or *Start | Programs | Accessories | Communications | Dial Up Networking*. Double click on an icon to start a dial-up connection.

Keywords

Modem

Windows 98